



Los Gatos Doc:  
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### **Patient - Physician Communication Guidelines**

1. **Phone:** Please call us at 408.502.6040. Our team is available from 9am to 5pm daily and more than happy to answer any questions that you have.
2. **Secure Messaging:** All patients of Los Gatos Doc, Inc. will be prompted to sign up for Elation Passport, a secure messaging system. Through this portal, you will be able to reach out to the Los Gatos Doc team at your convenience for short notes requesting clarification about medications, ask a follow up question, etc.
3. **Social Media & Monthly Newsletters:** The purpose of our social media accounts and newsletters are to spread awareness about health observances, keep you posted on office updates, and share tips on how to live a healthier life.

**Please do not message us with OR share in any way your personal health information on Los Gatos Doc's Facebook page, Twitter, other social media outlets, or reply to emails you receive from the practice. Healthcare laws do not allow us to discuss your personal health information in a public manner.**